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DEMURRAGE AND DETENTION DISPUTES

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- Demurrage and Detention disputes for U.S. shipments can be raised by e-mail to [DNDSFUSA@seafriigo-usa.com](mailto:DNDSFUSA@seafriigo-usa.com)

When sending a dispute, the following information is required:

- Booking or Bill of Lading number
- Demurrage or Detention invoice number(s), if the charges are not part of the Bill of Lading charges.
- Container number(s)
- Detailed description of the dispute
- Point of contact for further discussion regarding the dispute including telephone number and e-mail address.

For disputes involving a change of paying party, written confirmation from the party who will pay is needed.