



## Seafrigo Group

The **Seafrigo Group** is an **expert in the field of food logistics** (sea freight, perishable air freight, warehousing, road transport, container drayage). **Present in France and internationally**, Seafrigo has **its own infrastructures in 20 countries** as well as a network of partners on a global scale. **A fast-growing company with more than 1,300 employees**, Seafrigo is today recognized for its flexibility, dynamism and proximity.

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## JOB OFFER

### Insurance, Claims and Risk Manager - \$70k-\$90\$K

Seafrigo USA is looking for a flexible, energetic, and motivated professional for a **Insurance, Claims and Risk Manager** position in our Elizabeth, NJ offices. You will be working for a world leader in “one stop shop” solutions from freight forwarding to customs brokerage, from warehousing to domestic transportation, so experience in the freight/warehouse industry will set you apart. Seafrigo deploys unique solutions that allow our customers to optimize the supply chain of their food products. We would like to invite you to apply to be a part of this amazing company.

In this position, you will be responsible for managing all Insurance policies for all Seafrigo companies in the US. You manage the claims process when customers submit a claim against goods shipped and/or stored by Seafrigo, physical damages to Seafrigo trucks claims, third party cargo, commercial liability and property claims. You are responsible for risk assessment and work with management to ensure that the right security processes are in place to mitigate risks. In addition, you will provide general administrative assistance as necessary.

*Are you ready to take on this challenge?  
Apply from our « working at Seafrigo » web page!*

[www.seafrigo.com](http://www.seafrigo.com)



**Your Essential Duties & Responsibilities:**

- In close collaboration with Seafrigo USA Management and Seafrigo Head Office Claim department you are responsible for negotiating and managing all insurance policies for all Seafrigo companies in the USA
- In collaboration with local management, responsible for defining and managing procedures related to risk management
- Ongoing risk assessment of operational facilities and processes. Presentation of findings to local management and responsible to coordinate the efforts to close identified gaps
- Researches and processes each claim according to the claim type and respective insurance coverage
- Assess claims viability to determine cause of action, identify the claims research process and stakeholders to be informed
- Oversight of all claims to ensure that appropriate action is taken within various timelines
- Coordinate surveyors and related communication with Customers and insurance companies
- Prepare summary and trend analysis to management. Host regular claims review meetings including recommendations for decision makers
- Any other general administrative duties as assigned by management.

**Your Knowledge, Skills & Abilities:**

- Ability to work with and manage to tight deadlines for claims processing
- Minimum 2 years' experience with insurance and claims handling within the transportation and logistics industry
- Good understanding of and ability to interpret terms & conditions in the transportation and logistics industry
- Must have a solid work ethic, excellent interpersonal skills, and ability to work well with others
- Fluent or near fluent in English and French, verbal and written. The ideal candidate is as well proficient in Spanish
- Ability to communicate effectively verbally and via email
- Strong multitasking, organizational and time management skills.
- Proficient with Microsoft Office
- Flexibility to work outside of normal business hours when necessary to deal with international issues

**Your Previous Experience:**

- High school diploma or equivalent
- Minimum 3 years' experience in freight logistics claims processing

**Seafrigo Offers:**

- Medical, dental and vision benefits
- PTO and sick leave
- 7 holidays/year
- 401K with matching
- Annual Performance Bonus

**Seafrigo is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive work environment for all employees.**